

INFO Bulletin

WaterlooWellington
D I A B E T E S

To: Health Care Professionals in Waterloo Wellington Region

Published By: Waterloo Wellington Diabetes (WWD)

Date Issued: February 2024

Re: Updated Referral Form for Diabetes Central Intake

Effective February 2024, the attached updated referral form will be available for use in the Waterloo Wellington region for diabetes education and specialist consults.

When patients in your practice require diabetes education and management, please use the updated ([Waterloo Wellington Diabetes](#)) referral form or the [Ocean eReferral online form](#). The online form is available through your EMR toolbar (or search for 'Waterloo Wellington Diabetes' in the [Ocean health service directory](#)).

Based on indications for early prevention and Ministry of Health and Long-Term Care priorities, the attached WWD referral form has been updated to include:

- Addition of *Obesity* and *Fatty Liver* checkboxes under the *Current Therapy* and *Medical History* sections.
- Addition of *Medically Supervised Wound Care Consult* within the request for a specialist section.

Referrals for *Medically Supervised Wound Care Consults*:

- Will be processed through WWD Central Intake (CI) and sent to a wound care specialist within the Waterloo Wellington region, as well as a diabetes education program and other specialists (if requested).
- Should be sent to WWD CI completed as per regular standards and include recent wound history, wound cultures, and relevant imaging or doppler reports.
 - *Note: Wound photos are recommended to be attached to the Ocean eReferral online form if using.*
- Should be completed by Primary Care Providers (PCPs) or Specialists, including referrer's billing number and signature for all consult requests.
- For Allied Health Professionals, please contact the PCP or Specialist involved in the patient's care to initiate a WWD referral to request a *Medically Supervised Wound Care Consult*.
- ***This service is not intended for routine nail or foot care. It is intended for patients who are at high risk of a wound or have an active wound.***

If you have any questions, please contact Kelly McCammon RN CDE, Patient Navigator for Diabetes Central Intake, at 519-947-1000 ext. 283 or kellym@langs.org.

Not using Ocean? Email ereferral@ehealthce.ca for more info on how to get your practice onboarded to Ocean to submit electronic referrals for diabetes education and management.

Thank you for your continued support to improve diabetes care for people of Waterloo Wellington region.

Sincerely,
Waterloo Wellington Diabetes Central Intake